

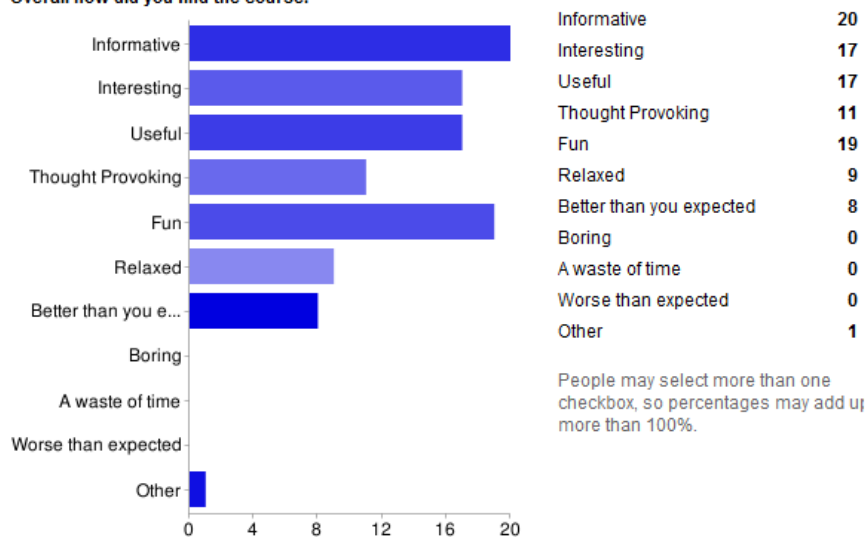
FEEDBACK FROM CANBERRA BASED COLLEGE DEFENSIVE DRIVING COURSES 2009/2010

These survey results have been taken from a voluntary, anonymous online survey emailed to participants of the St Francis Xavier College Defensive Driving Courses 2009 and 2010 to date.

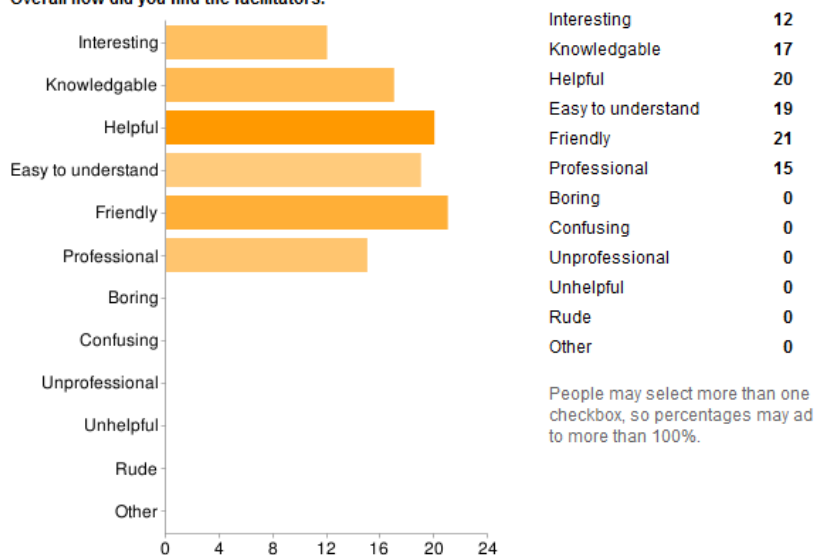
21 participants responded with the results graphed below. All responses have been included. No results or comments have been omitted.

All of the feedback provided is insightful and of particular interest are the comments from the question - Have you changed anything about your driving since the course? on page 5.

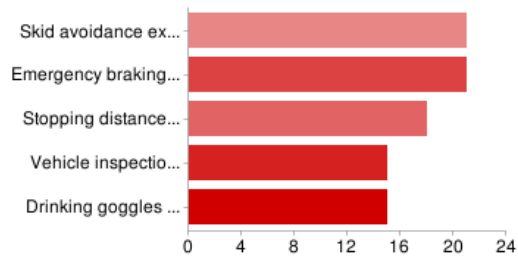
Overall how did you find the course.



Overall how did you find the facilitators.



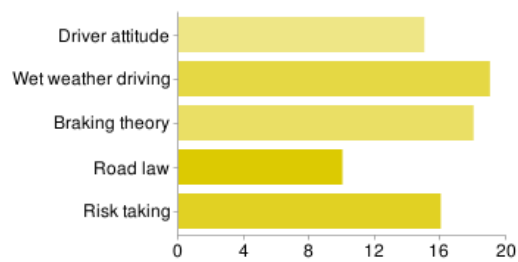
Did you find the following practical exercises useful?



Skid avoidance exercise	21
Emergency braking exercise	21
Stopping distance exercise	18
Vehicle inspection exercise	15
Drinking goggles exercise	15

People may select more than one checkbox, so percentages may add up to more than 100.

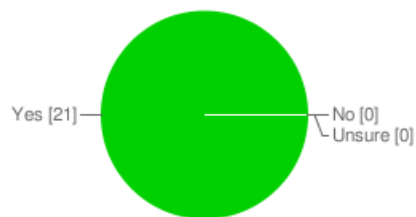
Did you find the following theory exercises useful?



Driver attitude	15
Wet weather driving	19
Braking theory	18
Road law	10
Risk taking	16

People may select more than one checkbox, so percentages may add up to more than 100%.

Would you recommend this course to others?



Yes	21
No	0
Unsure	0

What was the most important thing you learnt from the course?

- The use of ABS breaking and how to correct skids
- My experience on the skid pan (with and without 'beer goggles'), practicing emergency breaking as well as learning a bit more about how a car should run.
- I learnt that this course was fun but also to give me a good understanding of what happens in a day to day basis. It also gave me a better understanding on how to control and handle my car on the road in different situations.
- Basically everything that we learnt that could save our lives- from checking an intersection before entering it, even at a green light to checking the tread on your tyres to see if you need to replace them.
- how to handle my car when I have lost control of the steering (i.e. whilst skidding in the rain)
- All the different aspects of driving, and learning how to skid in wet weather.
- How to control the car in the wet and also how to do a vehicle inspection on my own.
- One of the most important things I found was the affects of accelerating around a corner. Before it hadn't occurred to me the impact that this would have on my driving. This was reiterated in the skid pan.
- The effects of different conditions and speeds on braking.
- That I need to be more aware when I am driving and not trust any other drivers while I am on the road.
- Another important thing we learned was the difference between a car with ABS and one without. It's good to know what your car does in an emergency stopping situation.
- see note below
- That if there is a 95% chance to make the gap there's still that 5% that isn't certain. So don't take the risk and wait till your 100% sure.
- To always be aware of other drivers around you and the driving conditions.
- The road rules concerning ACT P platers driving in NSW
- emergency breaking without locking my tires
- to have confidence in your car especially with the emergency braking and being confident to really brake hard
- Emergency breaking
- If you ever have a doubt, don't go. How to control the car if you are in a skid. Always look left and right at traffic lights! ease-squeeze-ease
- In a fun and interesting way I learnt how to be safer with my car and with my attitude in driving, and the hands-on experience was really good to experience before I actually got into an accident.
- Everything was extremely important. As soon as I left I had already started to employ the techniques I had learned. I found the thing about how you must look at the place you want your car to end up to avoid a skid reaaallllyyy interesting and cool! I had never heard of that before but it really does work! I also found the little kinda evaluation of our driving at the end fantastic because it is true that lots of people on their p's fall into bad habits and it was excellent just to see how the driving was going.
- how to brake and how to deal with wet weather roads better

What would you change about the course?

- More exercises on the track
- I'm not sure if anything needs to be changed.
- I would shorten theory because most of the people wouldn't listen anyway and more of the practical because they are involved and doing something that could save their or another person's life. I would also work more on the skid pad because it doesn't rain much and when it does there a lot of accidents and it would be good to learn more about wet weather conditions.
- Nothing. I thought it was excellent, it was fun and it was a really good balance between serious, potentially life saving information and relatable content for teens/new drivers.
- I would increase discussion topics within the group of drivers as well as instructors
- A bit more practical work, even while there's Theory.
- Nothing I liked the course the way it was set out.
- Over all the course was very good. Nothing comes to mind that needs to be changed.
- I can't think of anything to change, it was an excellent course.
- It would have been good to have gone through an inspection of our own cars so that we know where things are and how to fix them etc.
- Also would have liked to know more defensive driving techniques. The only ones I remember were looking left and right twice and the three second gap (which I already knew)
- For me it seemed as though skid avoidance was common sense. Not going into a corner too fast when you know it's wet it's pretty obvious. (skid pan was still useful however, to know how your car reacts)
- nothing
- Possibly more information and practical around every day driving... and extended skid pan time
- I would make it longer.
- Not much
- nothing
- Nothing I thought it was awesome. very worthwhile
- More practical
- The first session was a bit boring. Maybe some sort of practical work. Not necessarily driving but some sort of interaction.
- It was really good and informative - I don't think I would change anything about it.
- Definitely more time driving the mini without drunk goggles! And also maybe if those who didn't have a car with ABS breaking could try the breaking exercise in a car which had it to demonstrate the difference, and vice versa.
- Maybe more time practising brakes on the long stretch of road and getting a better feel and understanding for how the brakes work on our cars

Have you changed anything about your driving since the course?

- I'm more conscious about keeping my 3 seconds distance and I checked my oil =]
- *I break a lot earlier before I come up to an intersection, corner or any kind of traffic.
- *I pay more attention to my speed
- *I make sure I am at least 3 seconds behind a car
- yes, I have been more alert and aware of what can happen.
- Yes. I try to check at all green lights now. I also take a lot more care in the wet weather now.
- yes, the way I hold my steering wheel and my general judgement whilst driving
- Yes. I've started to become safer while I drive around corners and in wet weather.
- yes, just the way I am aware of what is going on around me and knowing and feeling more confident on the roads
- I don't hand over hand steer anymore. Although I never have, I won't ever drive drunk after the exercise with the beer goggles. I had no idea how much alcohol could affect driving.
- I'm lot more observant at green lights and more careful in the rain.
- I have been a lot more careful on the roads, always checking at the lights and not just blindly entering an intersection.
- I couldn't believe that the first intersection I came to after the course was a red light with a four wheel drive blocking my vision of the traffic to the right of me.
- Also so far I have been trying to make my driving more 'neat' and less 'messy' so that I am safer.
- see note below
- Definitely, I always wait till I'm certain I can go and I also adjust my driving to suit the conditions.
- Yes. I am more aware of my vehicle and its stopping distances and brakes etc. I also check before I go at every intersection.
- Yes, my hands are now positioned lower on the steering wheel and I have improved my braking and turning techniques
- no
- Yes I used the emergency braking the other day when a dog ran onto the road. I probably would not have known what to do otherwise. I now also watch closely at traffic lights and don't trust that everyone else is following the law.
- Yes - don't take risks, keep distance from other cars.
- I look right and left at most traffic lights. I am more conscious of how I hold the steering wheel and how I turn.
- Yes - I am looking both ways at the light now, even when it is green; and I am more cautious in my driving now.
- Yes, I always keep a safe following distance and don't mind so much if other people push in front as I know I am the one being safe. I also employ the braking technique of ease squeeze ease, and MOST importantly I look left and right before going through traffic lights. It was terrible that the day after the course someone died under those circumstances.
- Yes, I have become more aware on the roads and less reckless than what I was before the course, steering has changed and the way I brake and turn corners has changed

Other Comments

- I felt that the course was fun and informative but more information about under the bonnet would be good.
- I feel that after this course I have more confidence and I feel I am a better driver and I have some knowledge that may save my life in the future.
- Thank you.
- I would definitely come back to do the Advance driver training and also the race car because that sounds like fun.
- After taking this course I think that everyone in Canberra should be recommended to do it. If everyone knew the stuff that is taught at that course, I think many lives could be saved on our roads.
- it was a great thing to participate in and I would suggest it to all young drivers
- The Course was a lot of fun, the Instructors were great and they knew what they were talking about, and didn't sugar coat anything. Everything that they said was straight up.
- It was good fun, and I learned a lot from the program. The instructors were nice and helpful.
- I had a great time and have already recommended this course to my friends.
- This was a great course and I now feel more confident on the roads. Thank you for facilitating this course. And maybe I'll come back on a skid pan day...
- I don't remember a 'stopping distance exercise'...?
- Hearing examples of people you are having to train to drive again because of injuries from driving was good. It got us thinking about the way we drive.
- Thanks for a good day that taught us a lot!
- I hope you feel a little bit safer on the roads now that 14 others are a little more aware.
- :)
- Thank you! This totally reinforced what I've been telling them for years (from mum). I am really really pleased that they had the opportunity to push the car and see what would happen in the wet, with hard braking, etc. We do our best for our children, and hope that this course will see them driving safely for many years to come.
- Thanks so much I had a great day! I would Love to do it again if you were to offer an extended course.... and have the p&f subsidise it :D
- It was a lot of fun and very interesting. Thankyou :)
- The instructors were very relaxed which enhanced the learning environment
- I have already recommended it to lots of people
- Thanks :)
- Was an excellent day and everyone should do it. Thank you very much!
- The one on one driving around the last course was really good :)
- Thank you, it was a really great day, and it was very useful to learn the things that I did.
- SOOOO MUCH FUN!!!! Seriously you guys should make a video of interviews and footage from the course to get people involved, I will definitely be telling as many people as I can. Thank you so much for a great experience and life altering knowledge.
- Had a great day, the staff were fantastic, the food and drink provided was excellent and it was very, very fun.